



# COVID-19 RULES & PROTOCOLS

The Ranch Golf and Country Club is committed to the ongoing safety of golfers and our staff. As a result, many precautionary measures have been put in place to ensure that everyone will stay safe in and around The Ranch Golf and Country Club. Safety will rely on the full cooperation of golfers and our team members from the time we arrive at the facility until the time we leave. We have implemented numerous safety measures including:

- ✓ Ensuring team member health
- ✓ practicing physical distancing
- ✓ Requiring the cooperation of golfers through adherence to our policies and procedures.
- ✓ Reducing the number of touch points & rigorous cleaning of remaining touch points
- ✓ Training our team members on enhanced cleaning, disinfecting and sanitizing procedures

## IMPORTANT COURSE INFORMATION

- Masks are mandatory and must be worn at all times when inside the clubhouse or Pro Shop, except when sitting at a table in our restaurant / Patio
- During Covid-19 guests are required to pre-pay either online or over the phone for the entire group.
  - For bookings of less than 4 players, the Ranch reserves the right to fill the remaining spots.
- Driving range is open with limited stalls and social distancing measures in place.
- Our Regular On Course washrooms are currently closed and will remain closed until Mid-April. We do have port-a-potties on hole #4/7 and #14. **Washrooms are currently open in the clubhouse.**
- “To-Go” Food and Beverage ordering will be available on the 9<sup>th</sup> tee to pick up at the turn. Beverage cart will also be on the golf course daily.
- The Restaurant is open for dining before or after your round for same household and single cohort only (social distancing rules apply).
- Pro Shop is open at 25% capacity (maximum 6 customers at a time and social distancing rules apply)
- Ranch Loyalty App – Collect points for your Pre-paid tee time in the Pro Shop before or after your round. Points will only be given on day of play.

## BEFORE YOUR ROUND

- Check-in to the Pro Shop upon arrival to the golf course.
- Fully Sanitized power carts can be picked up 35 mins before your tee time. **Players From the same household and single cohorts can ride a cart together.**
- Players can hit a warm-up basket of balls on our driving range exactly 30 minutes before their tee time. Limited stalls are available and social distancing rules apply.
- Proceed to our practice putting green 15 minutes before your tee time and wait to be called to the tee by our starter
- PRACTICE PHYSICAL DISTANCING ALWAYS (minimum 6 feet apart)

## DURING YOUR ROUND

- Ball washers will not be available at this time, so please carry a bottle of water and towel accordingly.
- Bunker rakes will not be available, please smooth sand with your foot or the club, preferred lies are permitted in the bunker.
- The flagstick is to remain in at all times **so please refrain from touching the flagstick.**
- A foam noodle will be put in the cups so that the ball only falls a couple inches. This will prevent players from reaching into the hole. Golf groups will not be permitted to play through.
- PRACTICE PHYSICAL DISTANCING ALWAYS (minimum 6 feet apart)
- The golf course will be monitored frequently throughout the day to ensure than social distancing measures are taking place. Golfers violated social distancing and/or on-course measures will be removed from the facility.

## AFTER YOUR ROUND

- Please return your power cart to the designated cart drop off area located past the starter shack
- Garbage and Recycling bins will be available in the designated cart drop off area.
- Please COMPLETELY empty your cart of all personal belongings and GARBAGE

**We appreciate your understanding of these protocols we have in place for your health and safety.  
All policies will be enforced and anyone not in compliance with these policies will be asked to leave the premises.**