



COVID-19 RULES & PROTOCOLS

The Ranch Golf and Country Club is committed to the ongoing safety of golfers and our staff. As a result, a number of precautionary measures have been put in place to ensure that everyone will stay safe in and around The Ranch Golf and Country Club. Safety will rely on the full cooperation of golfers and our team members from the time we arrive at the facility until the time we leave. We have implemented a number of safety measures including:

- ensuring team member health
- practicing physical distancing
- reducing the number of touch points & rigorous cleaning of remaining touch points
- training our team members on enhanced cleaning, disinfecting and sanitizing procedures
- And requiring the cooperation of golfers through adherence to our policies and procedures.

IMPORTANT COURSE INFORMATION

- During Covid-19 guests are required to pre-pay either online or over the phone for the entire group.
 - For bookings of less than 4 players, the Ranch reserves the right to fill the remaining spots.
- No walk-up golfers will be allowed on the property
- Driving range is open with limited stalls and social distancing measures in place.
- On Course washrooms are 50% open and sanitized every hour. Clubhouse washrooms are 100% open.
- “To-Go” Food and Beverage ordering will be available on the 9th tee to pick up at the turn. Beverage cart will also be on the golf course daily.
- The Restaurant is open (50% capacity) for dining before or after your round. (social distancing rules apply)
- Pro Shop is now open with maximum 8 customers at a time (social distancing rules apply)
- Ranch Loyalty App – Collect points for your Pre-paid tee time in the Pro Shop before or after your round. Points will only be given on day of play.

BEFORE YOUR ROUND

- Check-in to the Pro Shop upon arrival to the golf course.
- Players can hit a warm up basket of balls on our driving range exactly 30 minutes before their tee time. Limited stalls are available and social distancing rules apply.
- Proceed to our practice putting green 15 minutes before your tee time and wait to be called to the tee by our starter
- Load up clubs on assigned Fully sanitized power cart
 - **(UPDATE: 2 players in the same group can now ride a cart together. If the Ranch Adds a single to your group, the single will have own cart)**
- PRACTICE PHYSICAL DISTANCING ALWAYS (minimum 6 feet apart)

DURING YOUR ROUND

- Ball washers will not be available at this time, so please carry a bottle of water and towel accordingly.
- Bunker rakes will not be available, please smooth sand with your foot or the club, preferred lies are permitted in the bunker.
- The flagstick is to remain in at all times **so please refrain from touching the flagstick.**
- A foam noodle will be put in the cups so that the ball only falls a couple inches. This will prevent players from reaching into the hole. Golf groups will not be permitted to play through.
- PRACTICE PHYSICAL DISTANCING ALWAYS (minimum 6 feet apart)
- The golf course will be monitored frequently throughout the day to ensure than social distancing measures are taking place. Golfers violated social distancing and/or on-course measures will be removed from the facility.

AFTER YOUR ROUND

- Please return your power cart to the designated cart drop off area located past the starter shack
- Garbage and Recycling bins will be available in the designated cart drop off area, however please consider taking it home with you to minimize potential exposure.
- Please COMPLETELY empty your cart of all personal belongings and GARBAGE

We appreciate your understanding of all the new protocols we have in place for your health and safety. All policies will be enforced and anyone not in compliance with these policies will be asked to leave the premises.